

**RESOLUTION
OF THE BOARD OF DIRECTORS OF
WOODMEN HILLS METROPOLITAN DISTRICT
CONCERNING A CHANGE TO DISTRICT OPERATIONAL POLICY
RESOLUTION NO. 2016-07-28-2**

WHEREAS, WOODMEN HILLS METROPOLITAN DISTRICT (the "District") is a quasi-municipal corporation and political subdivision of the State of Colorado, duly organized pursuant to C.R.S. §§ 32-1-101, *et seq.*, C.R.S.; and

WHEREAS, pursuant to C.R.S. § 32-1-1001(1)(h), the Board of Directors of the District (the "Board") is empowered with the management, control, and supervision of all business and affairs of the District; and

WHEREAS, pursuant to C.R.S. § 32-1-1001(1)(m), the Board is authorized to adopt, amend, and enforce the bylaws and rules and regulations not in conflict with the constitution and laws of Colorado for carrying on the business, objects, and affairs of the Board and the District; and

WHEREAS, pursuant to C.R.S. § 32-1-1001(1)(n), the Board is authorized to have and exercise all rights and powers necessary or incidental to or implied from the specific powers granted to special districts; and

WHEREAS, the District is a small, efficiently run metropolitan district that strives to keep user rates low by maintaining staff levels at the minimum amount as is reasonable and necessary to perform the District's core missions; and

WHEREAS, it has been an expressed policy of the District to take steps reasonable and necessary, "To prevent unnecessary interference with the regular discharge of the duties of the District and its management..."; and

WHEREAS, the regular discharge of the duties of the District and its staff and management involves, but is not limited to, processing information, billing and collecting for services provided, and handling the District's financial obligations; and

WHEREAS, the regular discharge of the duties of the District and its staff and management do not include the adoption of District policy, the province of which belongs to the Board of Directors acting in consultation with the District's senior managerial staff; and

WHEREAS, the Board finds that staff members are becoming increasing and unreasonably distracted from the performance of their regular duties by the actions of a few disaffected residents intentionally seeking to disrupt the District's normal operations for their own misdirected purposes by deliberately seeking out lower level employees and pointlessly haranguing them and monopolizing their time about District policy, over which lower level staff have no control; and

WHEREAS, in order to address the concerns presented by staff and to protect the District's financial and personnel resources, the Board finds it is in the best interests of District residents and its

customers to direct staff to no longer accept or entertain any in-person or telephone inquiries concerning District policy and operations; and

WHEREAS, in order to accomplish this policy objective, it is necessary to adopt as District policy that the District shall only accept or entertain inquiries concerning District policy and operations submitted by mail, fax, or email; and

WHEREAS, the Board further instructs its senior managerial staff to inform and educate District staff about this new policy, including, but not limited to, providing direction on disengagement strategies.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE DISTRICT AS FOLLOWS:

1. Adoption. The Board hereby adopts as policy that district staff shall no longer accept or entertain any in-person or telephone inquiries concerning District policy and operations, that the sole and exclusive means for a person to make inquiries about District policy is by mail, fax, or email, and that senior managerial staff shall inform and education District staff about this new policy, including, but not limited to, providing direction on disengagement strategies.

2. Effective Date. The provisions of this resolution shall take effect as of the date of this resolution.

3. Amendment. The District expressly reserves the right to amend, revise, redact, and/or repeal the rules and regulations adopted hereby in whole or in part, from time to time in order to further the purpose of carrying on the business, objects, and affairs of the District. The foregoing shall specifically include, but not be limited to, the right to adopt new rules and regulations and/or policies and procedures as may be necessary, in the Board's discretion.

4. Severability. If any term or provision of this resolution or if any rule or regulation is found to be invalid or unenforceable by a court of competent jurisdiction or by operation of any applicable law, such invalid or unenforceable term or provision shall not affect the validity of the remainder of the resolution or rules and regulations, as a whole, but shall be severed, leaving the remaining terms or provisions in full force and effect. In addition, in lieu of such void or unenforceable provision, there shall automatically be added a provision similar in terms to such illegal, invalid or unenforceable provision so that the resulting reformed provision is legal, valid and enforceable.

[Signature page follows.]

ADOPTED AND APPROVED this 20 day of July, 2016.

(SEAL)

WOODMEN HILLS METROPOLITAN
DISTRICT, EL PASO COUNTY, COLORADO

By: *Lynne Bliss*
President

Attest:

Frank Gonzalez
Secretary